

10 Year Limited Warranty Terms and Conditions

Starting from 01.10.2018 the Haag-Streit AG's slit lamps BQ 900, BP 900, BI 900, BM 900 and BX 900 ("Product") are warranted against defective materials and workmanship for a period of ten (10) years from the date of dispatch from Haag-Streit of the Product on the following terms and conditions:

1. This warranty extends the original manufacturer's warranty. It applies only to the original purchaser of a new Product from an authorized Haag-Streit distributor and if such distributor participates in this 10 Year Limited Warranty Program.
1. The Product must be registered with Haag-Streit online at <https://registration.haag-streit.com> within two (2) months of the date of purchase, but no later than 18 months from the date of dispatch from Haag-Streit AG in Köniz, Switzerland.
2. This warranty covers only the repair or replacement of any defective parts. This warranty does not include any associated labor. Coverage of labor costs related to this warranty is subject to arrangements with the national authorized distributor. The purchaser must notify Haag-Streit of any defect within thirty (30) days of discovery of the defect.
3. All maintenance or warranty service must be performed at the purchaser's expense only by authorized & certified Haag-Streit service personnel in accordance with the applicable Haag-Streit service manual. Place for delivery of services is the location of the authorized national distributor of Haag-Streit. Additional costs for services at the place of the purchaser, for transportation to the location of the distributor or for desired loan equipment have to be borne by the purchaser.
4. This warranty is only valid if the Product is installed and serviced only by authorized Haag-Streit service personnel in accordance with the applicable Haag-Streit service manual and on the schedule set forth in that service manual. This warranty does not apply if the Product has not been serviced by authorized Haag-Streit service personnel for a period of eighteen (18) months or longer. The purchaser of the Product is responsible for all service and other maintenance costs.
5. The warranty extends only to the slit lamp and excludes any accessories such as tonometers, imaging modules, fundus modules, flash units, instrument tables, USB cables, consumables, personalized data, customized software, etc.
6. This warranty does not apply if the Product has been damaged due to transport, accident or misuse, if the Product is used for any purpose other than the purposes and in the manner described in the literature distributed with the Product, or if the Product's serial number has been removed, altered or effaced.
7. This warranty does not cover wear and tear, defects or damage resulting from accident, defects or damages resulting from use of any 3rd party device, misuse, abuse, neglect, unusual physical damage, liquid damage, use outside of ambient conditions as specified in the instructions for use, exposure to high voltage, cosmetic damage or unauthorized modification of the Product (including any changes or enhancements in color texture or finish). Abrasion of paint and other signs of usage based on normal operation are not covered by this warranty.

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8. This warranty does not cover failure due to computer viruses or similar unauthorized intrusive codes or programming.
9. Any parts subject to this warranty will be repaired or replaced solely at Haag-Streit's option. Such repair or replacement shall be the purchaser's sole remedy under this warranty. Haag-Streit is not liable for any loss or damages (including loss of use, loss of profit, or incidental expenses) caused by any failure of the Product, loss of use of the Product, or the repair, faulty repair or replacement of the Product, even if such loss or damages are attributable to or caused by the fault or negligence of Haag-Streit or its affiliates or any of their employees, agents, service providers, suppliers or subcontractors.
10. Except as modified herein, the terms and conditions contained in the original manufacturer's warranty will also apply to this Haag-Streit's 10 Year Limited Warranty. File name: 9600591 V00 DV Terms and Conditions 10 Year Limited Warranty.docx
11. The current terms and conditions of Haag-Streit's 10 Year Limited Warranty are published on Haag-Streit AG's international website (www.haag-streit.com) and subject to change. The only authorized version is in the English language.
12. PURCHASER'S REMEDIES UNDER THIS WARRANTY ARE LIMITED EXCLUSIVELY TO REPAIR OR REPLACEMENT OF PARTS. HAAG-STREIT EXPRESSLY DISCLAIMS LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THE PRODUCT.
13. EXCEPT FOR THE EXPRESS WARRANTY SET FORTH ABOVE, HAAG-STREIT DOES NOT GRANT ANY WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE.

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