HAAG-STREIT SLIT LAMP
Warranty options
Congratulations on the purchase of your new Haag-Streit slit lamp! A slit lamp which is renowned, not only for its superb optics and high-precision mechanics, but also its exceptional durability. In the unlikely event that you have a service issue with your slit lamp, we have the following two warranty options available; Your Haag-Streit slit lamp is supplied with a 10 Year Limited Warranty* from the manufacturer. This covers all parts of your slit lamp against manufacturing defects, and Haag-Streit will replace any defective part(s) free of charge.

In addition, Haag-Streit UK would like to offer you a more comprehensive Slit Lamp 10 Year Warranty Maintenance Contract which extends this limited warranty, to give you full peace-of-mind.

* Warranty becomes invalid if the slit lamp is not serviced within a 36 month period or is serviced by unauthorised Haag-Streit Service Personnel.
Activating your 10 Year Limited Warranty

To activate your **10 Year Limited Warranty** the slit lamp must be registered with Haag-Streit’s online registration platform.

With this registration you create your slit lamp’s own online service record where your Haag-Streit technician lists all service activity such as the start of the warranty, preventive maintenances and the end of the warranty. In case of a warranty claim it provides your Haag-Streit distributor (Haag-Streit UK) with all relevant information.
How to register your slit lamp

Go to: https://registration.haag-streit.com

**Step 1:**
Enter the required slit lamp data; reference number, serial number, and manufacturing date. You can find these on the back of the slit lamp base.

Click validate after completing these three fields.

After successful validation click “Next”.

**Step 2:**
Next we require your contact information. Please make sure that you enter a valid email address so we can contact you for service activity.

We have provided a list of distributors who are authorised to offer preventive maintenance. Haag-Streit UK is an Authorised Haag-Streit Service Division.
Step 3:
Please read the Public Privacy Statement and the terms and conditions for our **10 Year Limited Warranty** carefully.

Step 4:
Check the summary of your registration carefully before finishing the registration. The summary will be sent to the stated email address.
Extending your 10 Year Limited Warranty

Haag-Streit UK would like to offer you a more comprehensive Slit Lamp 10 Year Warranty Maintenance Contract which extends this limited warranty, to give you full peace-of-mind.

The Slit Lamp 10 Year Warranty Maintenance Contract includes the following:

• Repair of slit lamps that have been subject to general wear and tear
• Labour costs and Engineer travel expenses
• Preventative maintenance – an HS-UK Service Engineer will undertake one annual service visit for the duration of the 10 year warranty period.

The Slit Lamp 10 Year Warranty Maintenance Contract costs just £1,750.00 (+VAT) per new slit lamp.

Just register your slit lamp at https://registration.haag-streit.com and contact Julie Scott, HS-UK Assistant Service Manager on (01279) 456315 to arrange your extended Slit Lamp 10 Year Warranty Maintenance Contract.
## Compare the warranty options

<table>
<thead>
<tr>
<th></th>
<th>10 Year Limited Warranty</th>
<th>Slit Lamp 10 Year Warranty Maintenance Contract</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>What is covered?</strong></td>
<td>Repair and replacement of defective parts</td>
<td>Repair and replacement of defective parts. General slit lamp wear and tear. Planned preventative maintenance</td>
</tr>
<tr>
<td><strong>Travel &amp; labour costs</strong></td>
<td>Does not include associated labour or travel costs</td>
<td>Includes labour and travel costs</td>
</tr>
<tr>
<td><strong>Extra charges?</strong></td>
<td>All maintenance or warranty service must be performed at the Purchaser’s expense</td>
<td>Service costs are covered for a ten year period</td>
</tr>
<tr>
<td><strong>Location</strong></td>
<td>Delivery of service at the Haag-Streit Authorised UK Distributor’s service division in Harlow</td>
<td>Delivery of service at the customer’s premises</td>
</tr>
<tr>
<td><strong>Limitations</strong></td>
<td>Warranty does not apply if the product has not been serviced by Authorised Haag-Streit Service Personnel for a period of thirty-six months, or longer</td>
<td>Authorised HS-UK Service Engineers shall undertake an annual service visit for the duration of the 10 year warranty</td>
</tr>
<tr>
<td><strong>Accessories</strong></td>
<td>Extends to the slit lamp only</td>
<td>Further services are available for other Haag-Streit products, including; tonometers, imaging modules/cameras and tables</td>
</tr>
<tr>
<td><strong>Accident or misuse</strong></td>
<td>Does not apply if the product has been damaged due to accident or misuse</td>
<td>Extra charges may ensue in the event of accident or misuse</td>
</tr>
<tr>
<td><strong>Parts</strong></td>
<td>Any parts subject to this warranty will be repaired or replaced solely at Haag-Streit’s option</td>
<td>Any parts are subject to HS-UK’s option</td>
</tr>
</tbody>
</table>

## Contact us

To take advantage of the comprehensive **Slit Lamp 10 Year Warranty Maintenance Contract**, please contact **Julie Scott**, **HS-UK Assistant Service Manager** on **(01279) 456315** or email **jscott@haag-streit-uk.com**.